

**MINUTES OF THE CITY COUNCIL MEETING
OF THE CITY OF GLENN HEIGHTS, TEXAS
November 17, 2009**

STATE OF TEXAS *

COUNTIES OF DALLAS AND ELLIS *

CITY OF GLENN HEIGHTS *

On this the 17th day of November, 2009 the City Council of the City of Glenn Heights met in a workshop at Lord of Life Lutheran Church, Glenn Heights, Texas located at 700 E. Ovilla Road with the following members present:

CITY COUNCIL:

Clark Choate	*	Mayor
Doug Burton	*	Council Member
Dan Freeman	*	Council Member
Kathy Dixon	*	Council Member
Mary Ann Chancellor	*	Council Member

STAFF:	Jacqueline L. Lee	*	City Manager
	Patrick Harvey	*	Director of Finance
	Phillip Prasifka	*	Chief of Police
	Chris Shook	*	Fire Chief
	Paul Tedesco	*	Director of Economic Development
	Judy Bell	*	Executive General Manager of Development & Municipal Services
	Connie Hearne	*	Administrative Assistant to the City Manager
	Nathan Pullin	*	Code Enforcement /Animal Control

ABSENT:	Chance Harvey	*	Mayor Pro Tem
	Victor Pereira	*	Council Member

The City Manager, Jacqueline Lee, opened the workshop at 7:20 p.m.

Mrs. Lee, thanked the Magnolia Farms Home Owners Association that were hosting the meeting and introduced the Mayor and Council and the City Staff.

WORKSHOP

1. Workshop – Magnolia Farms HOA

- Strategic Plan 2009-2014

The City Manager presented the Strategic Plan 2009-2014.

The purpose of the Strategic Plan is to set a foundation for the future which will improve customer service delivery and accountability for all city programs and services; review internal organizational strengths, weaknesses, challenges and opportunities and develop a desired future state, critical areas needing to be addressed; and improve the strategic initiative process by reflecting on the success and failures of previous strategic initiatives.

- 2009-2010 Budget

The Director of Finance, Patrick Harvey presented the 2009/2010 Budget.

The 2009/2010 budget funded the following programs which are initiatives of the Strategic Plan.

- ▶ Update the Comprehensive Plan
- ▶ Records Management Assessment
- ▶ Citizen Service Request Tracking System
- ▶ Code Enforcement Tracking System
- ▶ External Review of Meter Reading Service
- ▶ Economic Development Director and City Planner
- ▶ Establishment of a Storm Drainage Fund to implement all government mandated municipal storm sewer drainage requirement

- Economic Development Initiatives

The Director of Economic Development, Paul Tedesco presented the recommended Plan & Strategy for Economic Development.

- ▶ Marketing, Public Relations, Revised Website and Community Outreach
- ▶ Establishing Glenn Heights Presence – Federal, State and Regional Stakeholders
- ▶ Retention, Expansion, Recruitment Activities and Strategies
- ▶ Local Development Finance Strategies
- ▶ Image – Blight Abatement and Code Enforcement Initiatives
- ▶ Infrastructure – Community Development

After a question and answer period Ms Lee introduced Carl Whitehead, Chairman of Keep Glenn Heights Beautiful.

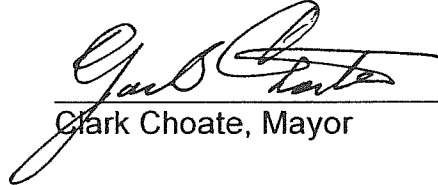
Mr. Whitehead explained the purpose of the committee and expressed the need of volunteers to serve.

Mrs. Lee introduced the Chief of Police, Phillip Prasifka and he made a few remarks on neighborhood security during the holiday season.

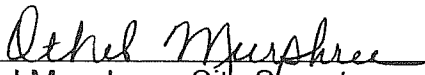
2. ADJOURNMENT

Mayor Choate closed the workshop and thanked everyone for coming.

Mayor Choate adjourned the meeting at 8:55 p.m.


Clark Choate, Mayor

Attest:


Othel Murphree, City Secretary

Passed and Approved 7th day of December, 2009.